

LET'S TALK *Telemedicine*

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Introduction to Our School-Based Telehealth Program



The *Let's Talk* Advantage



- We provide a unified **HIPAA and FERPA compliant** telehealth infrastructure that allows School Districts, Managing Entities, State Agencies, and Provider Networks to live in a singular ecosystem.
- Our partner, ***Let's Talk Interactive***, services a majority of the Florida provider networks and Government entities.
- To continue their commitment to the state of Florida and its children, our partner, *Let's Talk Interactive* will ensure that all school districts, regardless of allotted funding, will have access to the telehealth ecosystem and its functions and features.
- By joining the *Let's Talk* network you become part of an expanding, established state-wide telehealth ecosystem, removing barriers in communication, interoperability, and increasing the resources available to your districts and managing entities.

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- Let's Talk and our partner bring two decades of experience and currently services some of the largest and most prestigious universities, hospital systems and enterprise organizations in the world.
- We will provide unlimited virtual and on-site training, consulting and support at no extra cost.
- Proven track record within State of Florida, as seen with; Florida Department of Emergency Management, DCF, NW FL Health (formerly Big Bend), and 63 schools.
- Customizable platform to fit ANY workflow or requirements by agencies, schools, or managing entity.
- Cloud-based platform works on any system or device with an internet or cellular connection.
- Our videoconference platform is the most reliable, configurable HIPAA-compliant system available
- No special hardware required

Let's Talk Telemedicine Software Features



Scheduling

- Send email or SMS invitations to any device
- Provide a 9-digit code to allow entry into a secure portal requiring no invite to be sent
- Device to Device scheduling



Meeting Management

- Reschedule, schedule next, cancel meetings, breakout rooms, and webinar capabilities



Meeting topics and agendas

- Add topics and agendas to all your meetings



Custom E-Documents

- Custom templates that clients, providers, and parents can fill out, sign, and deliver in one portal
- Multiple signatures on a single document
- Custom document packets



Free Device ID integration

- Turn any device into a telehealth access point for clients to engage with their provider
- A Device ID license will embed a browser cookie to keep the specified device logged into your virtual waiting room.

Let's Talk Telemedicine Software Features



Session Notes

- Create secure notes for each client and/or session
- Create and use custom note templates



Client Files

- All session notes, e-documents, and a complete session history assigned to a client file



Groups

- Host meetings with up to 300 participants
- Webinar capabilities



Calendar Integration

- One click integration with Google, Yahoo, Outlook, Apple ical file



API Integration

- Integrate with your EMR, website, or any other cloud application

Let's Talk Telemedicine Software Features



Secure Chat and File Transfers

- Send encrypted, HIPAA chats and files as emails or text messages



Customizable Dashboard

- Customizable session view, colors, logos, and subdomain



Reports

- Detailed full session utilization, login, and payments reports
- Track services and CPT codes for billing and auditing purposes



Payment Integration

- Accept payment for sessions using your Stripe account (optional)



Client facing booking

- Create custom provider queues by service, assignment, and/or availability
- Example of Queue: A provider or group of providers can be assigned to a specific service, device/kiosk, or location

Let's Talk Telemedicine Software Features



High Quality HD Video

- Unmatched HIPAA compliant and encrypted HD quality video



Free Training

- Training provided on-site or virtually by a dedicated LTI customer representative.
- Unlimited Training provided as often as needed at no cost



24/7/365 Support

- US based call center for both providers and clients



Multiple User Roles

Admin: Can manage branding, user information, account payment, account settings, run reports, manage documents, and more.

Session Host: Send invites for meetings, receive appointment requests, complete session notes, manage meetings, and more.

Scheduler: Schedule/manage meetings and manage e-docs on behalf of a Session Host.

Billing Manager: Run system utilization reports, payment reports, manage stripe integration

Clinical Supervisor: Manage and countersign e-docs, and manage session notes on behalf of a Session Host



Let's Talk Telemedicine Videoconferencing Suite

- The Telehealth Suite is the foundation of the telehealth platform and is fully **HIPAA, HITECH and FERPA compliant** and can be branded with customer color, logo, and subdomain.
- The Telehealth Suite allows providers to send meeting invites to devices/participants. Each provider must have their own suite in order to schedule meetings.
- All previously mentioned Telehealth Software Features included.
- The Telehealth Suite is compatible with ANY and ALL devices and operating systems.

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Let's Talk Virtual Clinic

- The Virtual Clinic workflows allow for additional forms of scheduling and additional user roles.
- The Virtual Clinic connects with the LTI Telehealth Videoconferencing Suites so clients can book on-demand and scheduled sessions with providers from a device or the customer website.
- The Virtual Clinic also enables the Dispatcher user role. This role allows the dispatcher to field incoming appointment requests and assign them to available providers.
- The Virtual Clinic is compatible with ANY and ALL devices and operating systems. No hardware required.



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Let's Talk Medcart Software



- Medcart software contains ALL features and workflows of both the Telehealth Videoconferencing Suite and the Telehealth Virtual Clinic.
- This software is designed specifically for a Medcart/kiosk/telehealth device and adds the ability to integrate medical peripheral devices into the Telehealth Suite and the Virtual Clinic workflows.
- Each time a session is launched the device user will have a list of buttons appear on their screen that pertain to specific medical devices.
- The Telehealth Suite is compatible with ANY and ALL devices and operating systems. No hardware required.

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Let's Talk Zoom Telehealth Extension/Add-On



- The Zoom Telehealth Extension allows us to use the Zoom API and integrate a customer's existing Zoom license into the Telehealth Videoconferencing Suite software, allowing the customer to have ALL of the Telehealth Suite features at a fraction of the cost.
- Zoom account must be a paid account in order to integrate
- If this method is to be used...ALL accounts within the organization must have an existing paid zoom account.
- The Zoom Extension is compatible with ANY and ALL devices and operating systems. No hardware required.

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Let's Talk Add-Ons and Additional Services



- **Device ID** – Creating an access point by which a client can connect with a provider via the provider telehealth suite, a Device ID license will embed a browser cookie to keep the specified device logged into your virtual waiting room. This can be useful for dedicated machines where access to the computer is restricted by other means (e.g., lock screen password), but accessed by many different people.
- **API** - We offer an API that allows our platform to be integrated into EMRs, provider portals and other websites. Our API allows for single sign-on, session management (customers can use their own calendar, session scheduler or reporting system), and user/participant management
- **Webinars** - Let's Talk users with a Webinar Plan have access to creating and managing Webinars. Webinar allows a host to broadcast a Let's Talk meeting with up to 10,000 attendees
- **Cloud Recording** - Record your meetings locally or to the cloud, with searchable transcripts
- All add-ons are compatible with ANY and ALL devices and operating systems. No hardware required.

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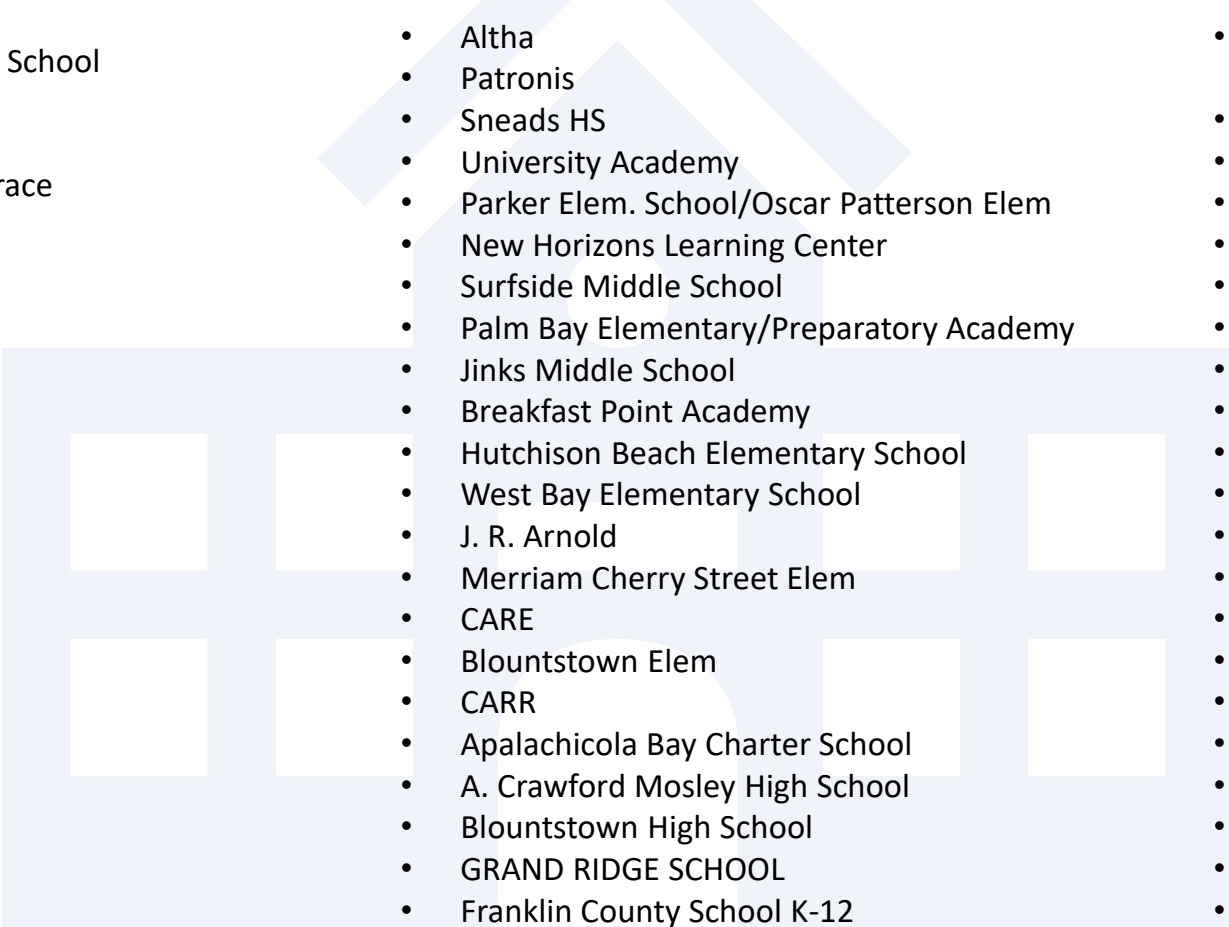
Florida Network Appendix





- NW Florida Health Centers
 - Florida Therapy
 - Pancare
 - Families First of Florida
 - Florida Psychology Services
 - Waterside Counseling
 - Bay County Schools
 - Gulf County Schools
 - Jackson County Schools
 - Washington County Schools
 - Franklin County Schools
 - Calhoun County Schools
 - Liberty County Schools
- Disc Village
 - Madison County Jail
 - Jefferson County Jail
 - Franklin County Jail
 - Wakulla County Jail
 - Liberty County Jail
 - Taylor County Jail
 - Taylor County Schools
 - Leon County Schools
 - Madison County Schools
 - Liberty County Schools
 - Wakulla County Schools
 - Franklin County Schools
- Florida A&M University
- Florida Department of Emergency Management
 - NW Florida Health Center Child Welfare
 - Florida Certification Board
 - Florida Department of Children and Families
 - Disc Village Child Welfare
 - Anchorage Children's Home Child Welfare
 - Children's Home society Child Welfare
 - Twin Oaks Child Welfare
 - Life Management center child welfare
 - Life Management Center
 - Bridgeway Center
 - Panhandle Behavioral Health
 - Tri County Human Services
 - DACCO Behavioral Health
 - Gracepoint Wellness
 - CARE
 - Turnabout
 - Evolve Recovery Center
 - Sunrise Detox
 - Clear Care Medical
 - North Florida Child Development
 - Glenda Bates (solo MH provider)
 - Henderson Behavioral Health
 - Transformation Treatment Center
 - Freedom Now Wholecare Group
 - Freedom Counseling LLC

K-12 Schools Serviced By Let's Talk

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- Port St. Joe Elem
 - Chautauqua Learn & Serve Charter School
 - Hiland Park Elementary School
 - Deer Point Elementary School
 - St. Andrews School @ Oakland Terrace
 - Merrit Brown Middle School
 - Bay Haven Elementary/Middle
 - Callaway Elementary School
 - Wewahitchka High School
 - Mowatt Middle School
 - Tom P. Haney Technical Center
 - Deane Bozeman School
 - Southport Elementary School
 - Port St. Joe High School
 - Margaret K. Lewis School
 - Cedar Grove Elem
 - Rising Leaders Academy
 - Waller Elem
 - North Bay Haven Academy
 - Central High School
 - Adult Education
 - Hope School
 - Wewahitchka Elementary
 - Rutherford High School/ Everitt Middle School
 - Altha
 - Patronis
 - Sneads HS
 - University Academy
 - Parker Elem. School/Oscar Patterson Elem
 - New Horizons Learning Center
 - Surfside Middle School
 - Palm Bay Elementary/Preparatory Academy
 - Jinks Middle School
 - Breakfast Point Academy
 - Hutchison Beach Elementary School
 - West Bay Elementary School
 - J. R. Arnold
 - Merriam Cherry Street Elem
 - CARE
 - Blountstown Elem
 - CARR
 - Apalachicola Bay Charter School
 - A. Crawford Mosley High School
 - Blountstown High School
 - GRAND RIDGE SCHOOL
 - Franklin County School K-12
 - Lincoln Elementary
 - Rosenwald High School/C.C. Washington Academy
 - Tolar
 - Early Childhood Center
 - Graceville HS
 - Liberty County HS
 - Northside Elementary School
 - Bay High School
 - Marianna Middle School
 - Jackson Alternative
 - Hosford Elem/JR High
 - Malone
 - Marianna High School
 - Lucille Moore
 - Tommy Smith Elementary School
 - Tyndall Elementary School
 - Lynn Haven Elementary School
 - Cottondale HS
 - Chipley High School
 - Vernon High School
 - Fort Madison High School
 - Fort Madison Middle School
 - Richardson Elementary School