

CORONAVIRUS OUTBREAK IN CORRECTIONAL INSTITUTIONS

COVID-19 is “a nightmare waiting to happen”, as “prisons & jails are fertile ground for infectious diseases”

Dr. Juliana Morris, MD | Dr. Burton Bentley II, Physician & founder of elite Medical Experts

VULNERABLE HOST

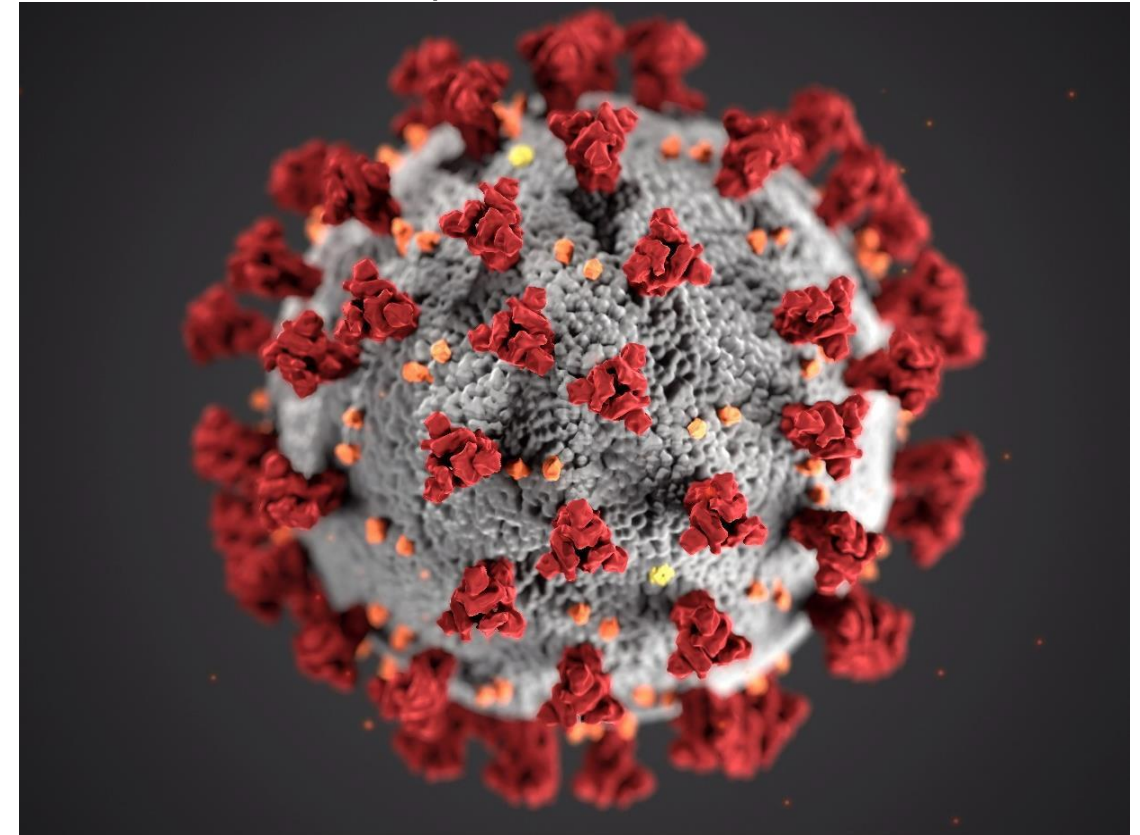
- 2.3. million people are incarcerated in the U.S
- Overcrowded facilities, aging inmate population, stressful environment, and poor diet are ideal for the COVID-19

EASY CARRIER

- 400,000 correctional officers expose inmates daily
- 1,643 new inmates entering the system per day
- Thousands of inmate visitations in crowded rooms

DEADLY TIMING

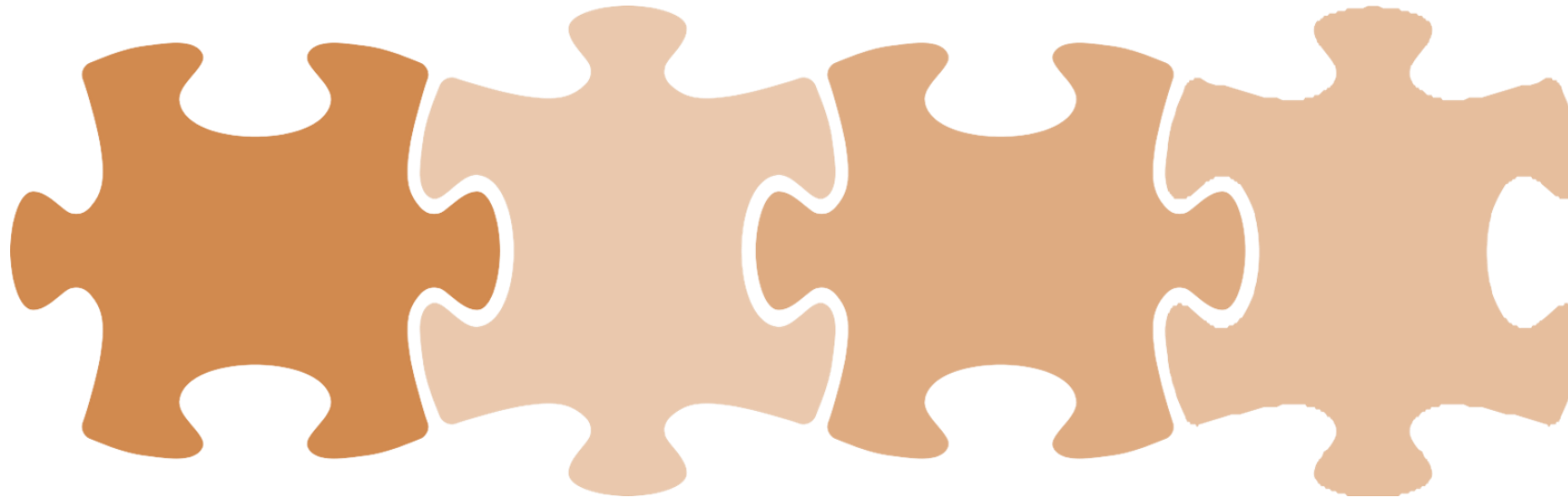
- Takes up to 14 days after exposure to show symptoms
- Exposing/infecting dozens of inmates and staff in the meantime



Dozens of inmates and correctional officers are testing positive for COVID-19 throughout U.S correctional institutions

HOW PRISONS ARE RESPONDING

Correctional institutions confront four core challenges in hopes of curtailing the COVID-19 pandemic & future outbreaks



Decrease Inmate Population

Swiftly and safely decreasing the number of people in state jails and prisons

Reduce New Admissions

Drastically decrease new admissions into jails and prisons throughout the U.S

New Court Practices

Change our court practice to dramatically decrease in-person appearances

Protect Inmates & Staff

Evidence-based & humane measures to protect the health & well-being of inmates & staff

HOW WE CAN HELP

Upgrade Your Correctional Care with Our Multi-Use Telehealth & Video Visit Platform



New Court Practices

LetsTalkCourt

Secure video conferencing for expediting an inmate's routine legal matters, such as arraignments and parole hearings, without leaving the correctional institution

LetsTalkLegal

Private, unrecorded video visits between an inmate and their lawyer to abide by attorney-client privileges afforded to all inmates



Protect Inmates & Staff

LetsTalkLive

Customizable virtual visitation experiences between inmates and loved ones, non-profits, and the general public to compliment, not replace, in-person visits

LetsTalkHealth

Access to healthcare providers through our telehealth platform for individual inmate appointments or group video calls that include family



WHY OUR MULTI-USE PLATFORM MATTERS FOR COVID-19

Correctional institutions now have immediate funding available to integrate the most secure, safe, and streamlined video conferencing experience possible between an inmate, healthcare provider, and loved ones

COVID-19

Inmate unrest due to uncertain care and canceled visitation rights

Standard Video Platform:

- × Uncertain or delayed healthcare plan
- × Expensive phone & video calls
- × No individual/family counseling options available
- × No family doctor's visits available
- × Limited telehealth availability
- × Few inmate-specific rehab options

LET'S TALK INTERACTIVE

Immediate access to quality care for both staff and inmates alike while offering an upgraded visitation platform

Upgraded Video Conferencing Platform:

- ✓ Individualized healthcare plan for all inmates
- ✓ Affordable reunions with loved ones
- ✓ Virtual family & marriage counselling
- ✓ Virtual family doctor's appointments
- ✓ Individual doctor's appointments
- ✓ Virtual rehabilitation plan

HOW IT WORKS

Multi-Use Telehealth & Video Visit Solution

TELEHEALTH



PHYSICAL HEALTH

Accelerate the inmate-provider connection while saving money and reducing the risk of external medical visits

MENTAL HEALTH

First-ever dual-use platform allowing inmates to seek virtual mental health care alone or through family counseling and participation

VIDEO VISITS



RELATIONAL HEALTH

Humanize the inmate-visitor relationship by offering customizable video visitation experiences during COVID-19 visitation suspensions

Physical Health, Mental Health, and Relational Health are Interconnected

UPGRADE CORRECTIONAL CARE - TELEHEALTH



Saved one prison **\$780** million over 14 years and stopped **85%** of inmates from leaving the prison for healthcare

Our intuitive systems are easy to use for providers and officers alike, so the focus stays on treatment and not technology



Access to local and national specialists remotely



Expedites care time allowing providers to treat more inmates



Avoids needless inmate cell displacement and trips to outside hospitals



Prevents inmate health concerns from becoming emergencies



Establishes the same standard of care between prisons



Frees up time for prison guards to perform other, more urgent tasks

OUR PLATFORM IS NEEDED - TELEHEALTH

Off-site medical transfers are often unsafe, expensive, and avoidable
540,000 inmates are transported for care each year costing over \$90 million

Uproots inmate from their cell, cellmate, visitations, parole appointments, work

Prison guards and hospital staff are vulnerable to inmate attacks

Prisons need more doctors

Safety and remote travel concerns steer doctors away from in-person care



Inmate healthcare is expensive

\$8.1 billion went toward inmate healthcare in 2015

Aging prison population means growing health costs

Almost 1 in 5 inmates are over 50 and carry chronic health conditions

Inmates don't have timely access to care

Days to weeks may go by without receiving assessments

"It's a godsent and a real gift because prisoners are getting care from providers or specialists that they would have far less chance of getting otherwise."

Bradley Brockman
Director Prison Health and Human Rights

HUMANIZE CORRECTIONAL CARE - VIDEO VISITS

We humanize connections between inmates and their loved ones by offering customizable video visitation experiences. Our platform brings inmates closer to home and establishes a support system for when they get out.



Virtual Visit Incentive Packages:

Offer individualized video conferencing bonus plans as a reward for well-behaved inmates who are entering the penal system, mid-sentence, or soon to be released.



Virtual Reunions:

Close the gap between inmates and their scattered loved ones by video conferencing up to 6 verified family members in different parts of the country.



Family & Marriage Counseling:

Give family members and inmates the opportunity to work through difficult times with a virtual counselor and establish ways of coping with a loved one being locked up.



Virtual Doctors Appoint:

Allow inmates to be present for a parent, spouse, or child's telehealth doctors visit. These families should have the choice to make difficult medical decision together.



Virtual Rehabilitation Plan:

Combat the 'revolving door' status quo that over two-thirds of released prisoners are rearrested within 3 years of release. Ensure that an inmate's access to mental, physical, and relational care begins on day one of their imprisonment.

HUMANIZE CORRECTIONAL CARE THROUGH VIDEO CONFERENCING

“It’s not just about the inmates. It’s also about the correctional staff that care for them and the families they leave behind.”

(Mark Daniel - Health Kiosk’s Executive Director)

Benefit to Corrections Facility

A lightened prison budgetary burden makes the prison population less expensive and easier for guards and administrators to manage.

- Video conferencing doesn’t need to be as closely guarded as in-person visitation rights
- Increased consistency and quality of communication between inmates and their loved ones boosts morale

Enhance public safety and save money by limiting prisoner travel and freeing up law enforcement resources that would have been spent on ensuring safe and efficient movement of prisoners.

The point... The Let’s Talk multi-use video visits improve the lives of people on the inside as well as the society beyond the prison gates.



CURRENT PROBLEM WITH VIDEO VISITATION

Major study showed only 6.5% of inmates used available video conferencing services regularly and as little as 11.5% used it at all



REPLACES IN-PERSON VISITS

- **History of jails banning in-person visits after incorporating video visits**
- **Prisons neglecting needed in-person care for inmates due to over usage of telehealth as a replacement vs supplement**
- **Studies showing in-person visits from loved ones are more effective than virtual**



TOO EXPENSIVE

- **Video Calls: Families are charged \$5-30 for 15 minutes**
- **Phone Calls: Families are charged between \$6-34 for 15 minutes**



POOR QUALITY

- **Inmates reported constant glitches, grainy and pixilated video quality**
- **Found the cost was not worth the low-quality experience**



LOW INMATE VISITATIONS

- **45% of inmates didn't receive any in-person visits all year**
- **In-person visits inmates received decreased by 1% for every additional mile away from home they were incarcerated**

Video Visitation is Essential for Connection

INCREASE OVERALL VISITATION

Inmates using video visits had a 40% increase in the number of in-person visits they received.



INCORPORATE NOT REPLACE

All of our virtual visitation packages are designed to complement and increase in-person visits, not replace them.

BEST-IN-CLASS QUALITY

Our video and audio features are designed with both medical and visitation experiences in mind ensuring that quality is second-to-none: 5 Megapixel Front Camera, 8 Megapixel Rear Camera, Integrated Speakers, lumens Pan Tilt zoom Camera.



IT'S AFFORDABLE

We guarantee the lowest platform price and work with major non-profits to sponsor calls between inmates and their loved ones who cannot afford to pay.

LET'S TALK *Telemedicine*

Powered by Voice Products

SEE HOW IT WORKS

www.letstalktelemedicine.com

sales@voiceproducts.com

800.466.1152