

# VoiceProducts

## HEALTHCARE SOLUTIONS

presents



Healthcare at *Work*

### Workers' Compensation

The key advantage of The Working Clinic® approach to workers' comp case management is the **immediate, onsite access to case assessment and intervention services**, PLUS immediacy in reporting information back to the client's HR group. **The ability to get same day documentation** on cases rather than waiting for faxed or phoned information from a remote clinic improves both the quality and efficiency of case management.

In addition, the **consistency of staffing** at The Working Clinic® insures that cases are handled in a consistent manner. Both the local staffing paramedic and the attending doctors are fully briefed on event recording standards and policies provided by OSHA and the client.

**The Cascade™ Case Management (CCM) Status System** brings important features to The Working Clinic® to provide monitoring and management of work related case employees through their medical care progress and return to work. Case management work flows are configurable by each client. The system is based upon a configurable "cycle" from FULL DUTY, back to FULL DUTY, with a configurable path of statuses indicating the case management condition of each employee. The system controls allowable "flow" along the cascade path, documenting the date and time of each status change. **Complete documentation of each step** is completed through the advanced reports portal, **allowing the employer to run ad-hoc and standard reports at any time.**

### Occupational Health

The Working Clinic® onsite paramedic is frequently **considered part of the client's safety team and culture**. Many clients have our **paramedics participate in facility safety meetings** to review topics such as PPE use, bending and lifting safety, or stretching before strenuous work; even what to do in case of a fall, heat emergencies, seizures, stroke, or heart attack. Employers find that reminders about safety equipment use are more compelling when a health professional shares anecdotes about injury experiences and their unfortunate outcomes with employees, directly.

Provided by



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