VIQ

The **VIQ Interface to Case Management (ICM) Tool** allows you to share case information from your case management system with your VIQ digital recording solution for fast, customized recording and notes.

The ICM Tool copies key information such as case number and participants from your case management database and imports it into your VIQ recording solution, eliminating the need for data re-entry when you begin recording.

Ideal for fast-paced environments, the ICM Tool allows you to create case lists in advance, then instantly start recording when a case is called. You get all the speed and convenience of one-click recording while maintaining the benefits of a fully annotated recording, such as easy searchability.

Case lists can be created in advance and stored on the local recording machine so a connection to the case management database is not required at the time of recording.

Case Management Server

Key information like case number and participants are imported from your Case Management system into your VIQ recording system

VIQ recording workstation

Why VIQ ICM Tool?

It's easy... a few clicks of the mouse and you can populate your case list and start recording.

It's fast... no need to re-enter case information.

It's compatible...works with leading case management systems.

System Requirements:

Any VIQ Satellite recording system

Case management system with ODBC-compliant back-end database or capacity for web services integration

Minimum 5 GB free disk space

The VIQ ICM Tool:

- Allows you to easily share case information from your case management system with your VIQ recording system
- Is compatible with leading case management systems
- Lets you build case lists in advance
- Offers one-click recording with no case information re-entry required
- Allows you to search your case management system by judge, location, date range, case number and more
- Populates your VIQ recording interface with case-specific information including case number, judge, attorneys and participants
- Allows you to add a new case to an existing case list "on the fly" if necessary
- Allows you to access multiple case management databases
- Provides only passive access to your case management system - there is no chance of editing or deleting information in the case management database itself

VoiceProducts

VOICE • VIDEO • DATA