NICE - Inform

The Best Way to Manage and Share Incident Information

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"We give detectives access to files within NICE Organizer. They can add all of their reports, photos or CAD notes – that could otherwise take up 20 pages of paper – to incident audio, then package it all nicely on one CD for the District Attorney. We love this product – it fits everyone's needs!"

- Karin Marquez, Communication Supervisor, Westminster Police Department, Colorado

NICE Inform Organizer is a unique incident management application for information assembly, debriefing and distribution. This powerful application makes it easier to collect, organize and share multimedia content for investigations, while protecting chain of custody.

Burning and carrying CDs and DVDs or emailing .wav files around in order to collaborate or share evidence with District Attorneys, investigators or others is no longer the only option. With NICE Inform, online information access is quickly becoming the new standard. Local or remote users can swiftly add NICE recordings or 3rd party content to this central repository of incident records via an intuitive web accessible interface.

All Records in One Place

Organized for Fast Access Assemble and organize any number of records into folders created for each incident. Include recordings captured by NICE system such as audio, video, SMS text messages and screen files, geographic information (GIS) and notes. Add documents, photos, video clips, audio, and virtually any other 3rd party content, including accident or crime scene evidence from citizen mobile phones.

You can associate important reference information to incident folders such as a CAD Incident ID or court case number for fast search and access to incident information. Create additional database fields for incident folders such as Investigator Name or CAD Incident ID to better organize folders. Easily copy information from one incident folder into another.





Synchronized Playback

Export for Distribution

NICE Inform Organizer supports complete, authentic incident reconstruction. Multimedia content can be visualized on a timeline and synchronously played back using Inform's built-in media player. Assign time stamp to imported content to have it appear on the same incident timeline.



Export entire incident folders as encrypted, password-protected executable files with a self-

contained media player. Include certification audio to authenticate and introduce contents of the folder. Redact one or multiple sensitive segments within audio recordings prior to exporting them, while preserving the integrity of originals. Recipients can visualize and play the contents of exported files in the same synchronized manner and view any notations. If you wish to burn the records onto CD or DVD media, the burning software is built-in for your convenience.

Intra-agency Collaboration

Uncompromising Security Easily export your incident folder for use by another agency or import their incident information into your incident folders. The power of intelligent collaboration makes faster and more accurate analysis of cross-jurisdictional incidents possible.

NICE Organizer stores incident files separately from data and files captured by the recording system. Authentication mechanism ensures the integrity of each file or record. Investigators and other authorized users may annotate and organize information in incident folders without impacting the integrity of the original recordings.

Access to incident information is managed by security roles on a per-user basis, for local and remote users. Security roles assigned to users may limit access to Organizer only, without access to any other elements of NICE Inform. User access may be limited to one incident folder only. Actions performed by each user are tracked in an audit log, along with the user ID, date, time, and type of action.



About NICE Public Safety

NICE Public Safety solutions integrate and put into context information from many sources to help emergency communications centers and investigation departments reconstruct and understand the who, what, when, where and why of an incident. NICE Inform, the industry-leading digital evidence management (DEM) solution, gives emergency communications centers better insight into how to continuously improve their operations. NICE Investigate is the leading open, digital policing solution that automates and expedites the entire digital investigation process, helping to increase case clearance rates. Over 3,000 organizations worldwide rely on

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