



CourtCall[®]
Remote Appearances. Simplified.

For More Information
VoiceProducts
SPEECH • CAC • VOICE
EST. 1990
1-800-466-1152
www.voiceproducts.com

Remote Court Appearances for Juveniles, Medical Professionals, Patients and More



CourtCall is the industry leader in court appearances by telephone and video, and can improve access to justice for those in treatment or being held for public safety.

- We provide equipment and training.
- Uses off-the-shelf technology, requiring minimal care from your IT staff.
- Secure, HIPAA compliant audio and video.



Team Members

Physicians
Social Workers
Guardians
Probation Officers
Conservators
Case Managers

Representative Courts

Civil/Probate
Mental Health
Domestic Violence
Veteran's Courts
Youth Courts
DUI Courts

Enable court appearances for participants in remote treatment facilities.

Improve program compliance via regular monitoring.

Facilitate team decision making by allowing remote member participation.

Reduce travel costs and transportation risks.



SYSTEM REQUIREMENTS FOR VIDEO

Operating System

- Windows 7 or greater
- Windows Vista
- Linux
- Mac OS 10.4 or greater
- Google Chrome OS

Web Browser

- Google Chrome
- Internet Explorer
- Version 7+
- Mozilla Firefox Version
- 3+
- Apple Safari

Hardware

- Computer or Laptop
- RAM: 2GB (4 GB recommended)
- 250MB free disk space (for file sharing)
- Dual or quad core processor recommended
- USB Webcam (720p suggested)
- Full Duplex Phone

Software

- Flash Player 10.2.0 or greater
- Anti-virus program suggested to scan uploading/downloading files if document sharing is used

PRODUCT SPECIFICATIONS

Internet Connection

1.5 mbps or better recommended
768 kbps minimum required for smooth transmission (anything slower may cause latency)

Minimum Screen Resolution

1024x768

Supported Video Qualities

HD 720x480 @ 15 FPS
High 480 x320 @ 16 FPS
Medium (default)
320x240 @ 10 FPS
Low 160x120 @ 10 FPS

Video Streaming

RTMPS, RTMP or HTTPS depending on end user connection

Security

Web traffic, video streams and audio over HTTPS Protocol, with TLS (Transport Layer Security) protection
Authenticated access to meeting rooms using 32 character GUID (globally unique ID) per appearance

For more information or to schedule a demonstration, please call Voice Products at 800-466-1152. Or, visit us online at www.voiceproducts.com

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